

Health and Safety policy

We believe in doing what's right for our colleagues and our customers and we are committed to maintaining a world of work which is free from harm.

We believe that good management of health and safety is central to the success of our business and specifically to deliver operational excellence and outstanding customer service.

We will provide the leadership, direction and support to ensure that:

- Colleagues have the tools and training to do their job safely and are able to contribute their views to the management of health and safety.
- All health and safety risks are understood, evaluated and controlled by adopting best practice in all of our work procedures.
- Health and safety performance is regularly monitored, reviewed and publicly reported.
- We act on what we learn to continually improve our health and safety performance.

We are committed to establishing consistent health and safety procedures throughout the organisation with common key performance indicators and effective management systems. All businesses will communicate to colleagues their own health and safety policy statement reflecting this group policy and describing the arrangements and the organisation in place to ensure compliance with applicable legislation, the group's health and safety management requirements and our customers' health and safety requirements.

We remind all colleagues that you have a personal responsibility for your own health and safety and that of other people who could be affected by your work. All colleagues must therefore adhere to safe working practices and co-operate fully with their managers on any matter relating to health and safety.

This policy will be reviewed annually.



Alan Brown
Chief Executive